

ಕುಶಾನ್ಯ ಕರ್ನಾಟಕ ರಸ್ತೆ ಸಾರಿಗೆ ಸಂಸ್ಥೆ
North Eastern Karnataka Road Transport Corporation
ದೈಹಿಕ ಅಂಗವಿಕಲರಿಗೆ ನೀಡುವ ಬಸ್ ಪಾಸ್
Application for Issue of Bus Passes to Physically Challenged
Step 1: Enter the login details

The screenshot shows a web browser window with the URL <https://serviceonline.gov.in/configureka/>. The page features the Karnataka State Emblem and the text 'ಕರ್ನಾಟಕ ಸರ್ಕಾರ' (Government of Karnataka) on the left, and 'ಸೇವಾ ಸಿಂಧು Seva Sindhu' in the center. On the right, there is a logo for 'ಸೇವಾ ಸಿಂಧು' (Seva Sindhu) with the tagline 'ಸೇವಾ ಸಿಂಧು' (Seva Sindhu). The main content area is divided into two panels: 'Apply for Service' and 'Check Your Application Status'. The 'Apply for Service' panel contains a 'Mobile No' input field, an 'OTP/Password' input field with a 'Get OTP' button, a CAPTCHA image showing '4bF7d5', and a 'Type here' input field. Below these are links for 'Forgot Password' and 'New user? Register here', and a 'Submit' button. The 'Check Your Application Status' panel contains a 'Select Department' dropdown, a 'Select Service' dropdown, an 'Enter your Application ID' input field, and a 'Check Status Now' button. The footer of the page includes '© All Rights Reserved' and 'Powered by SERVICEPLUS'.

Step 2 : Citizen Login will be displayed

The screenshot shows a web browser window with the URL serviceonline.gov.in/configureka/home.do?skipRevalidate=1&OWASP_CSRFTOKEN=7AK8-SIAM-3TX3-P7FY-CST3-BO96-AU5Q-PSQ0. The page features the Karnataka State Emblem and the text 'ಕರ್ನಾಟಕ ಸರ್ಕಾರ' (Government of Karnataka) on the left, and 'ಸೇವಾ ಸಿಂಧು Seva Sindhu' in the center. On the right, there is a logo for 'ಸೇವಾ ಸಿಂಧು' (Seva Sindhu) with the tagline 'ಸೇವಾ ಸಿಂಧು' (Seva Sindhu). The main content area is divided into two panels: 'Apply for Service' and 'Check Your Application Status'. The 'Apply for Service' panel contains a 'Mobile No' input field, an 'OTP/Password' input field with a 'Get OTP' button, a CAPTCHA image showing '4bF7d5', and a 'Type here' input field. Below these are links for 'Forgot Password' and 'New user? Register here', and a 'Submit' button. The 'Check Your Application Status' panel contains a 'Select Department' dropdown, a 'Select Service' dropdown, an 'Enter your Application ID' input field, and a 'Check Status Now' button. The footer of the page includes '© All Rights Reserved' and 'Powered by SERVICEPLUS'.

Step 3 : Search the required service and click to open

The screenshot shows the 'Apply For Services' page on the Seva Sindhu portal. The state is set to KARNATAKA. A table lists various services with their respective department names and states.

Sl.No.	Service Name	Department Name	State
1	Accident Relief Fund-KSRTC	Karnataka State Road Transport Corporation	KARNATAKA
2	Accident Relief Fund - NEKRTC	NEKRTC	KARNATAKA
3	Accident Relief Fund-NWKRTC	NWKRTC	KARNATAKA
4	Acid Victim Pension	Directorate of Social Security and Pensions	KARNATAKA
5	Admission for Morarji Desai Residential school - Minority Welfare Department	Minority Welfare Department	KARNATAKA
6	Admission for Pre and Post matric hostels - Minority Welfare Department	Minority Welfare Department	KARNATAKA
7	Agricultural Family Member Certificate / ವ್ಯವಸಾಯಕಾರರ ಕುಟುಂಬದ ದೃಢೀಕರಣ ಪ್ರಮಾಣ ಪತ್ರ	Revenue Department	KARNATAKA
8	Amendment of Bye Laws of Souharda co-operative society	Registrar of Cooperative Societies	KARNATAKA
9	Amendment of License to Manufacture Insecticides	Agriculture Department	KARNATAKA
10	Amendment of Manufacturing License for Micro, Multigrain, Midium, Coilligee	Agriculture Department	KARNATAKA

Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the 'Applicant Detail' form for an application to the North Eastern Karnataka Road Transport Corporation. The form is in Kannada and English. The applicant's name is Nagesh N M, and the application is for a bus pass for a physically challenged person.

ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail

ಅರ್ಜಿದಾರರ ಹೆಸರು / Applicant Name * Nagesh N M

ಲಿಂಗ / Gender * ಪುರುಷ / Male ಮಹಿಳೆ / Female

ತಂದೆ ಹೆಸರು / Father's Name * ewrew

ಅಂಗವಿಕಲತೆಯ ಸ್ವರೂಪ / Type of Disability? * ewrew

ಅಂಗವಿಕಲತೆಯ ಪ್ರಮಾಣ / Disability Percentage (40 and above) * 65

ನಾವು ಸರ್ಕಾರಿ/ಅರೆ ಸರ್ಕಾರಿ ಸಂಸ್ಥೆಯ ಉದ್ಯೋಗಿಯಾಗಿರುತ್ತೇವೆ / I am an employee / not an employee of Govt / semi government organization. * Employee of Govt. Organisation Not an Employee of Govt. Organisation

ಅಧಾರ್ ಸಂಖ್ಯೆ / Aadhar No [Empty field]

ಹುಟ್ಟಿದ ದಿನಾಂಕ / Date of Birth * 04/09/1983

ವಯಸ್ಸು / Age 37

ವರ್ಗ / Category * ಸಾಮಾನ್ಯ / General ಎನ್‌ಟಿ / ST ಎನ್‌ಸಿ / SC ಇತರ (ಓ.ಬಿ.ಸಿ) / Others (OBC)

ಮೊಬೈಲ್ ಸಂಖ್ಯೆ / Mobile Number * 9956236523

ಸರ್ಕಾರ/ಇತರ ಸಂಸ್ಥೆಗಳಿಂದ ಸಾರಿಗೆ ಭತ್ಯೆಯನ್ನು ಪಡೆಯುತ್ತಿರುವೆ/ಇಲ್ಲ / I am availing / not availing Transport expenses from Government / other corporations. * Availing Transport Expenses from Government corporations Availing Transport Expenses from other corporations Not Availing Transport Expenses from Government corporations Not Availing Transport Expenses from other corporations

Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

serviceonline.gov.in/karnataka/renderApplicationForm.do?serviceld=4360003&UID=800d00a5-fbc5-4cfe-b4c6-2453dbe51014&OWASP_CSRFTOKEN=DVY-P2IA-ETU4-STZ2-8KJ7-4VK7-ZG64-V0FF&applimitF...

Details of Divisions to Select :

ಬಿಲ್ಲು / Pass issuing division : Ballary

ಗ್ರಾಮೀಣ/Rural / ನಗರ/Urban : Rural Urban

ಘೋಷಣೆ / Declaration

I Agree

The information/ details provided above are true to the best of my knowledge

Additional Details

Apply to the Office : NEKRTC Division Office(NEKRTC Divisions- Ballary) - Rural/Urban

Word verification

524631

Please enter the characters shown above

524631

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Step 6 : Click on Attach Annexure

serviceonline.gov.in/karnataka/applyPageForm.do?OWASP_CSRFTOKEN=DVY-P2IA-ETU4-STZ2-8KJ7-4VK7-ZG64-V0FF&UID=58cf0ff4-0254-4e06-b6ab-57de5cca1fe6

ರಾಜ್ಯ / State : KARNATAKA

ಜಿಲ್ಲೆ / District : BAGALKOTE

ಪಿನ್ ಸಂಖ್ಯೆ / Postal / Pin Code : 560097

Details of Divisions to Select :

ಬಿಲ್ಲು / Pass issuing division : Ballary

ಗ್ರಾಮೀಣ/Rural / ನಗರ/Urban : Rural

ಘೋಷಣೆ / Declaration

The information/ details provided above are true to the best of my knowledge

I Agree : Yes

Additional Details

Apply to the Office : NEKRTC Division Office(NEKRTC Divisions- Ballary)

Draft Reference No : Draft_NE0035/2020/00061

05/9/2020 01:11:42 IST <http://serviceonline.gov.in/karnataka>

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Step 7: Attach the annexures and save them

The screenshot shows the 'ATTACH ENCLOSURE(S)' section of the Seva Sindhu application. The interface is in Kannada and English. The user is attaching documents for a Disability certificate and I.D card, Proof of Residential Address, Aadhaar Card, and Passport size Photograph. The table below shows the details of the attachments:

Type of Enclosure	Enclosure Document	File/Reference
Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Disabled-ID Card Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Proof of Residential Address	Address Proof Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Aadhaar Card	Aadhaar card Document Format	Choose File sample.pdf Scan Fetch from DigLocker
Passport size Photograph	Passport size Photo Document Format	Choose File download.jpg Scan Fetch from DigLocker

Buttons: Save Annexure, Cancel, Back

Step 8: Saved annexures will be displayed

The screenshot shows the 'Declaration' and 'Annexure List' sections of the Seva Sindhu application. The user has declared the information provided to be true and has listed the attached documents.

Declaration

The information/ details provided above are true to the best of my knowledge

I Agree: Yes

Annexure List

- 1) Disability certificate and I D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens. [Disabled-ID Card](#)
- 2) Proof of Residential Address [Address Proof](#)
- 3) Aadhaar Card [Aadhaar card](#)
- 4) Passport size Photograph [Passport size Photo](#)

Additional Details

Apply to the Office: NEKRTC Division Office(NEKRTC Divisions- Ballary)

Draft Reference No : NE003S200000053

Buttons: eSign and Submit, Cancel

Footer: MINISTRY OF PANCHAYATI RAJ, Digital India, data.gov.in, india.gov.in, DigiY, PMINDIA

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Step 9 : Click on e-Sign and proceed

The screenshot shows a web browser window with the URL `serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP_CSRFTOKEN=Y5UE-HHGU-NBA6-24YE-R55I-EXGO-F41P-SXCO&appId=31224&ci`. The page is titled "New Pass/Renewal" and "New Pass". The user is logged in as "Bangalore Central". The page contains sections for "Declaration", "Annexure List", and "Additional Details". A modal window titled "Consent Authentication Form" is displayed over the page. The modal contains the following text:

Consent Authentication Form

shall be populated in the DSC generated by the CA and I provide my consent for the same. I also understand that the following fields in the DSC generated by the CA are mandatory and I give my consent for using the Aadhaar provided e-KYC information to populate the corresponding fields in the DSC.

1. Common Name (name as obtained from e-KYC)
2. Unique Identifier (hash of Aadhaar number)
3. Pseudonym (unique code sent by UIDAI in e-KYC response)
4. State or Province (state as obtained from e-KYC)
5. Postal Code (postal code as obtained from e-KYC)
6. Telephone Number (hash of phone as obtained from e-KYC)

I understand that ServicePlus shall ensure security and confidentiality of my personal identity data provided for the purpose of Aadhaar based authentication.

I agree with above user consent and eSign terms and conditions

Buttons: Proceed, Download Document

At the bottom of the page, there are buttons for "eSign and Submit" and "Cancel".

Step 10: eSign page will be displayed. Fill Aadhar number to get OTP and Submit

The screenshot shows a web browser window with the URL `https://esignservice1.cdac.in/esignservice2.1/OTP`. The page features logos for the Ministry of Electronics and Information Technology, Government of India, Digital India (Power To Empower), and C-DAC (Centre for Development of Advanced Computing). A message states: "You are currently using C-DAC eSign Service and have been redirected from".

The main content area is titled "Aadhaar Based e-Authentication" and includes the following fields and elements:

- Aadhaar Number field: [Get Virtual ID](#)
- OTP field:
- Consent checkbox: I have read and provide my [consent](#) [View Document Information](#)
- Buttons:
- Link: [Not Received OTP? Resend OTP](#)

Step 11: After Submit,Sakala acknowledgement will be generated

APPLICATION ACKNOWLEDGEMENT

ಕರ್ನಾಟಕ ಸರ್ಕಾರ
Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ

Office Name /ಕಛೇರಿ ಹೆಸರು	Karnataka State Road Transport Corporation										
Sakala No/ಸಕಾಲ ಸಂಖ್ಯೆ	TC8025200000045										
Application Date /ಆರ್ಜಿಯ ದಿನಾಂಕ	11/08/2020										
Service Requested /ವಿನಂತಿಸಿದ ಸೇವೆ	Renewal of Bus Passes to Physically Challenged										
Applicant Name /ಆರ್ಜಿದಾರರ ಹೆಸರು	Inukurthi Kalyan Teja										
Applicant Address /ಆರ್ಜಿದಾರರ ವಿಳಾಸ	adfas,dsdad,sdfasdsad,KARNATAKA,BENGALURU URBAN,560001										
Mobile No /ಮೊಬೈಲ್ ಸಂಖ್ಯೆ	8457845978										
Documents Submitted /ದಾಖಲಾತಿಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	<table border="1"> <thead> <tr> <th>Type of document(s)</th> <th>Document(s) Attached</th> </tr> </thead> <tbody> <tr> <td>Passport size photo</td> <td>Passport Size Photo (JPG/JPEG/PNG)</td> </tr> <tr> <td>Aadhaar Card</td> <td>Aadhaar card</td> </tr> <tr> <td>Proof of Residential Address</td> <td>Proof of Residential Address</td> </tr> <tr> <td>Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.</td> <td>Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.</td> </tr> </tbody> </table>	Type of document(s)	Document(s) Attached	Passport size photo	Passport Size Photo (JPG/JPEG/PNG)	Aadhaar Card	Aadhaar card	Proof of Residential Address	Proof of Residential Address	Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.
	Type of document(s)	Document(s) Attached									
	Passport size photo	Passport Size Photo (JPG/JPEG/PNG)									
	Aadhaar Card	Aadhaar card									
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Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.										
Payment Status /ಪಾವತಿ ಸ್ಥಿತಿ	Pending and To be Paid at the Counter Respectively										
Payment Mode /ಪಾವತಿ ವಿಧಾನ	Pay at the Counter										
Transaction ID /ವ್ಯವಹಾರ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction Date and Time /ವ್ಯವಹಾರ ದಿನಾಂಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										